



Eastern Europe service centre start-up

The Client:

Solectron provide a range of global manufacturing and aftermarket services to the contract electronics manufacturing industry.

Solectron have been positioned as the number 1 provider in their industry by scale and market analysts.

www.solectron.com



The Problem:

Our Client had identified a new regional service centre based in Czech Republic and required support to redesign their reverse logistics network to support the new site, and to provide subject matter expertise support to the Clients team responsible for the set up of the new location. We were also asked to support the recruitment activity for the site in helping design the organisation structure and support the recruitment of key positions, based on our experience of working in this region.

The results:

Our Client was able to establish the new site in Czech Republic on time and the supporting infrastructure with respect to reverse logistics was established in advance on the basis of detailed understanding of flows, volumes and expectations on the resources within the organisation. Potential bottlenecks which would have had major impacts on the effectiveness of the operation were also identified in advance and dealt with, such as specific import and export licences

Our approach:

We looked at the target Customers and services to be provided from the new site and the requirements of the contracts, SLA's, service providers required, and the volume of material flows.. Standardised flows were identified and documented in a format that the Clients Logistics team could use for requesting quotations (RFQ's) from their existing supplier base. The size of activity, in terms of shipments volumetrics were gathered and again presented for use in RFQ activities. We worked closely with their nominated recruitment consultancy to help in the design of the organisation structure to manage the reverse logistics function, and the identification of potential candidates for critical roles.



For more information, please contact us.
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